

Limited Warranty

Please fill out and mail your warranty card.

Convoid warrants to the original retail purchaser of the Convoid product, that if any part thereof proves defective in material or workmanship within the specified warranty period, such defective part will be repaired or replaced (at Convoid's discretion) free of charge. Warranty service may be performed by an authorized service center or (at Convoid's discretion) the factory.

Warranty Period

Frame & X-Braces.....	Five Years
Other Components.....	One Year
Fabric & Webbing.....	One Year

This warranty does not cover normal wear and tear, or damage caused by accident or misuse.

To exercise this limited warranty, the user should first obtain a Return Authorization Number. The product must be delivered charges pre-paid (UPS recommended) to the factory or to an authorized service center, together with a copy of the original invoice, the Return Authorization Number and a written description of the problem.

THIS LIMITED WARRANTY EXCLUDES ANY CLAIM FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. ANY IMPLIED WARRANTY APPLICABLE IS LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS MAY NOT APPLY TO YOU. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE THEREOF.

This warranty gives you specified legal rights and you may have other rights that vary from state to state.

NOTE: See Special Tomato™ Multi-Positioning Seat Warranty for specific details regarding the seating system warranty.

Customer Service Support

Contact your dealer directly.

Or...

If Your Special Tomato™ Push-Chair was purchased from the **Adaptivemall.com**® please use the following:

Adaptivemall.com® Customer Service Support

Toll Free: **1-800-371-2778**
 International: 1-508-887-9914
 Fax: 1-508-887-9438
 Email: info@adaptivemall.com
 Website: www.adaptivemall.com



...and...



Imagine the Possibilities...



User's Guide

**Special Tomato™
 Push-Chair
 Made by Convoid**

Made for Use
 Only with the
 Special Tomato™
 Multi-Positioning Seat

CAUTION

Read Instructions Before Using!

Save This Guide For Future Reference

Special Tomato™ Products are



Customer Service Support

Toll Free: **1-800-323-5547**
Fax: 1-800-323-4333

If Your Special Tomato™ Multi-Positioning Seat (MPS) & Push-Chair was purchased from the **Adaptivemall.com**® please use the following:

Alternate Customer Service Support

Toll Free: **1-800-371-2778**
International: 1-508-887-9914
Fax: 1-508-887-9438
Email: info@adaptivemall.com
Website: www.adaptivemall.com

Before Contacting Customer Service Support:

Please fill in the following. We will be able to help you more quickly if you have the exact information indicated.

Serial number on Push-Chair: _____
Date of Purchase: _____

Notice:
The information contained in this document is subject to change without notice.

No part of this document may be photocopied, reproduced, transmitted, transcribed, stored in a retrieval system or translated to another language or computer language, in any form or by any means, electronic, mechanical, magnetic, optical, chemical, manual, or otherwise without the prior written consent of Bergeron Health Care.

Use only Special Tomato accessories and parts on Special Tomato products. Special Tomato parts are not interchangeable with other manufacturers' products. Replace any worn parts immediately.

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Consumer Information

User Maintenance – Keep frame clean and dry, and occasionally wipe with an oily cloth. Add oil to moving parts as needed to maintain easy folding and adjustment. Wheel and wheel locks should be kept free of mud, so as not to interfere with locking. Fabric seat and attachments can be easily removed, washed and air dried (a Phillips head screwdriver is required).

Repairs – If required repairs are beyond what is reasonable for a user to handle, the manufacturer or a qualified service facility will perform the repairs. All repairs or replacement of permanently attached worn or broken parts must be performed by a qualified service facility. Any individual part of the Push-Chair can be replaced. If the service facility is close, the Push-Chair can be delivered in person. Alternatively, after receiving a return authorization, the Push-Chair should be packaged in the original shipping carton for return to the manufacturer/service facility. Shipping may be possible by parcel post, or by private package delivery services.

Functional Testing – All four wheels should make contact with the floor. With the Push-Chair empty, push it forward on a smooth level surface with enough momentum to travel two meters. The Push-Chair should not veer to the left or right more than fifteen centimeters. Wheels should be free running and the wheel locks (brakes) adjusted to adequately secure the Push-Chair. Following the fold/unfold instructions, the Push-Chair should fold/unfold smoothly without undue effort. All fasteners should be secure. Fasteners on moving joints should not be over tight. Fabric seat and back should not be stretched and/or sagging.

Consumer Information

- Be aware of newly created sharp edges.
- Frequently inspect the adjustments on the frame and the MPS Seat.
- Be aware when occupant has outgrown the Push-Chair.
- Do not ignore minor malfunctions. Maintain the Push-Chair in good operating condition. Monitor the wheel locks (brakes) regularly and adjust as needed.
- Follow tie-down harness manufacturer's instructions carefully when using the Push-Chair in a bus transport manner.
- When going up a curb or step, face the curb and tilt the Push-Chair back to lift the front casters over the curb. Move forward and lift the rear legs over the curb. **Figure 26.**
- When going down a curb, approach the curb backwards. Lower the rear legs down the curb and continue backwards, taking the weight off the front casters so they can be gently lowered. **Figure 27.**
- When transferring user to/from Push-Chair, apply foot wheel locks. **Figure 28.**
- Maintain control of the Push-Chair at all times while going up/down ramp. Avoid steep slopes, particularly with a heavy occupant. If in doubt, do not attempt a descent unless a third party is present to help maintain control of the Push-Chair. **Figure 29.**



Figure 26.



Figure 27.



Figure 28.



Figure 29.

Table of Contents

Setting Up	
Unfold.....	4
Folding.....	5
Special Tomato™ MPS*	
Installation.....	6
Removal.....	6
Bus transport.....	7
Wheel Locks	
Locking & unlocking..	8
Lock adjustment.....	9
Anti-shimmy.....	9
Accessories	
Canopy.....	10
Pneumatic Wheels.....	10
Travel Bag.....	11
Miscellaneous	
Fabric removal.....	11
Consumer Information	
Safety instructions....	12
Maintenance.....	15
Warranty.....	16



Setting Up



CAUTION:
Keep fingers
free of folding
mechanism!

Unfold

1. Unclip the closure strap. **Figure 1a.** Stand Push Chair on front casters. **Figure 1b.**
2. Grasp one handle and push down on the opposite seat tube. **Figure 2.**
3. Press down firmly on seat tubes to ensure the Push Chair is completely unfolded. **Figure 3.**
4. Lock rear brake by pushing down on center of brake. **Figure 4a.** Use foot to lock the rear brake. **Figure 4b.**



Figure 1a.



Figure 1b.



Figure 2.



Figure 3.



Figure 4a.



Figure 4b.

Consumer Information

Waste Disposal – The shipping carton should be kept for possible return to the manufacturer/service facility for repair or maintenance. Other paper packaging waste should be set aside for recycling. For replaced parts or disposition of the complete Push-Chair, the materials should be separated into: plastic, rubber, steel, aluminum, etc., and set aside for recycling.

Suitable Environment – The Push-Chair is intended for both indoor and outdoor use. It is not suitable for very rough terrain, deep mud or snow. If the Push-Chair is used in the rain, the excess water should be wiped off with a soft cloth. If the Push-Chair is splashed with mud or corrosive substances like salt water or road salt, the Push-Chair should be washed clean with water, wiped dry and household oil reapplied to the moving parts. The Push-Chair should never go into seawater, as it will corrode areas that cannot be washed clean. When going from outside to inside, clean excess dirt or mud from the wheels to prevent soiling of carpets.

Safety Instructions –

- Follow folding/unfolding instructions
- Never leave occupied Push-Chair unattended
- Do not attempt to take occupied Push-Chair up or down stairs, escalators, steep inclines, or icy or slippery surfaces.

Figures 24 & 25.

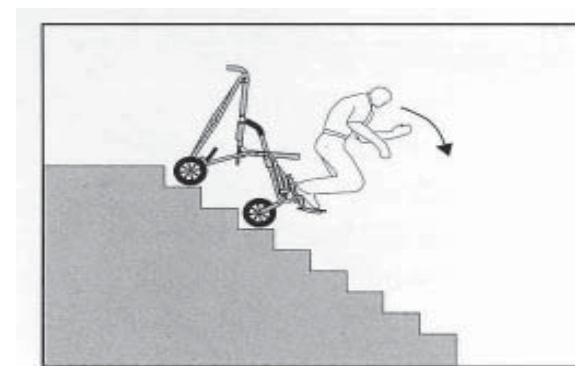


Figure 24.

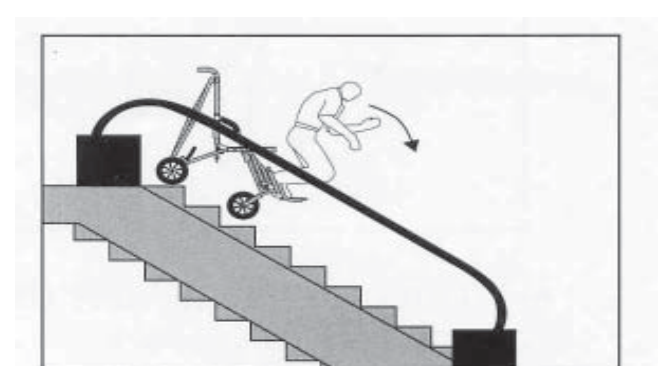


Figure 25.

Do not overload the Push-Chair, or hang heavy items on the handles that might cause tipping.

Consumer Information

Operating & Safety Instructions

- READ ALL INSTRUCTIONS BEFORE USING THE PRODUCT
- ALWAYS FOLLOW THESE SAFETY INSTRUCTIONS
- SAVE SAFETY INSTRUCTIONS FOR FUTURE REFERENCE



- Do not leave user unattended
- Do not strap user too tightly
- Straps should not interfere with breathing or circulation
- Always apply wheel locks before letting go of the Push-Chair
- If front edge of seat is at or forward of the point where tires touch the floor, avoid using front of seat tubes for support during entry or exit from the Push-Chair. Figure 23.

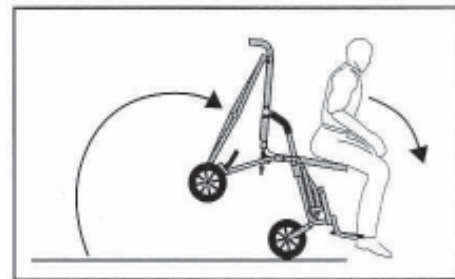


Figure 23.

Intended Use – This product is intended for use by a person with physical disabilities who is frequently or permanently non-ambulatory. The Push-Chair is always under the control and supervision of an attendant, and the occupant should never be left unattended. **PLEASE NOTE:** The Special Tomato™ Push-Chair has been crash-tested and performed satisfactorily at 30MPH/20g deceleration. The Special Tomato™ Push-Chair meets ANSI/RESNA WC/19 regulations.

Setting Up

Folding



CAUTION:
Keep fingers free of folding mechanism!

1. Unlock rear brace by pushing up on center of brace. **Figure 5.**
2. Grasp one handle and pull on seat fabric or seat tube with other hand. **Figure 6.**
3. Lean Push-Chair backward on rear wheels and push on seat tubes to complete fold. **Figure 7a.**
4. Secure Push-Chair with Closure Strap. **Figure 7b.**



Figure 5.



Figure 6.



Figure 7a.



Figure 7b.

Special Tomato MPS Installation and Removal



CAUTION:
Keep fingers
free of folding
mechanism!

Once you have successfully unpacked and unfolded your Special Tomato™ Push-Chair, you can now install your Special Tomato™ MPS Seat.

Carefully follow these steps:

1. Place your MPS Seat into the Special Tomato™ Push-Chair. **Figure 8.**
2. Attach the Safety Securing Strap located on the back of your MPS Seat. Stand behind the Push-Chair and slip the metal end of the strap into the black holder with the red button. Be careful to thread this Safety Securing Strap between the fabric and the “X” frame on the back of your Push-Chair as shown. **Figure 9.** **You should hear a clicking noise once the buckle is securely in place just like you would experience with a standard vehicle safety belt.**
3. Repeat the same steps to properly install the other Safety Securing Strap located underneath the seat of the chair. Be careful to thread this Safety Securing Strap behind the armrest bar as shown. **Figure 10.**

For Removal: Simply press the red button and pull out the metal piece to release each Safety Securing Strap. The MPS Seat will then easily lift out of the Push-Chair.



Figure 8.



Figure 9.



Figure 10.

Accessories

Travel Bag

The Travel Bag can be used to protect your Push Chair Stroller Base Only when you're on the go, providing protection in airplane cargo holds. It has wheels on one end so that it can be wheeled, minimizing the strain on the caregiver. There is also an expansion zipper for extra storage room, and a shoulder strap. It can also be used for storage to keep your Push Chair in great condition. **Figure 20.**



Figure 20.

Miscellaneous

Fabric Removal

1. Partially fold the Push-Chair to relieve fabric tension.
2. Using a Phillips screwdriver, remove the screw located at the end of each seat tube. **Figure 21.**
3. Loosen the 4 Vecro® straps located on the back of the chair.
4. Unfasten the 4 zippers located on the back of the chair.
5. Lift fabric off seat tubes and away from upper handles. The seat-reinforcing strap should remain on frame. **Figure 22.**



Figure 21.



Figure 22.

Accessories

Canopy

Installing Canopy

1. Unfold canopy by pulling up at pivot point to complete the arc.
Figure 16a.
2. Partially fold chair before installing canopy.
3. Move rubber grommets on canopy poles to adjust height of canopy.
Figure 16b.
4. Insert canopy poles into corresponding sockets. **Figure 17.**
5. Don't forget to push the foot crossbrace to secure the push-chair frame after the canopy is fully installed.

Folding Canopy

1. Peel back fringe of front canopy.
2. Push down on pivot point to begin folding.
Figure 18.
3. Complete folding. Release knobs and fold down metal rods. **Figure 19.**

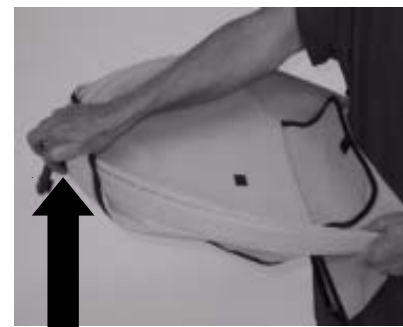


Figure 16a.

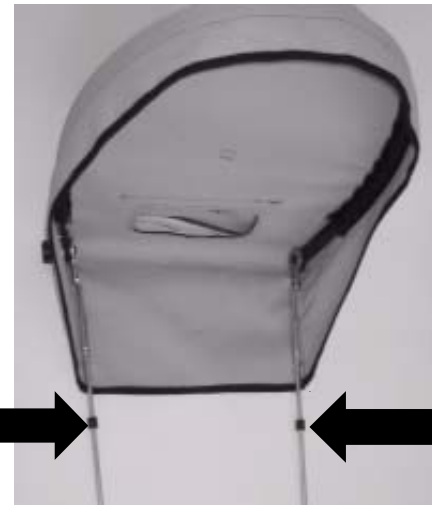


Figure 16b.



Figure 17.

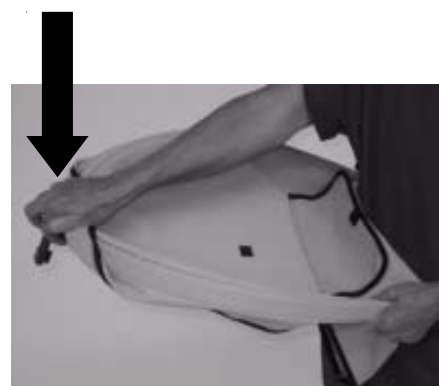


Figure 18.



Figure 19.

Pneumatic Tires

Maintain firm air pressure in tires for best maneuverability and longevity of your Pneumatic Tires.

Special Tomato MPS Bus Transport



CAUTION:
Push-Chair belts and shoulder straps are for positioning only and are not to be used as a vehicular restraint.

If you intend to use your Special Tomato™ Push-Chair in a motor vehicle, please carefully review the follow information:

1. The Special Tomato™ Push-Chair has been crash-tested and performed satisfactorily at 30MPH/20g deceleration. The Dummy weight as tested for the Small Special Tomato™ MPS in a forward facing configuration was 66lbs /30kg. The footrest leg knobs provided with the Special Tomato™ MPS must be used to secure the footrest when being used for bus/vehicle transportation!
2. Push-Chair must be forward-facing.
3. Use only SAE J2249 approved 3-point occupant restraint systems and a 4-point wheelchair tie-down system.
4. The wheelchair tie-down must be securely attached to the four red anchor points on the Push-Chair. **Figure 11a.**
5. The 3-point occupant restraints must include a shoulder belt attached to the side wall/ceiling of vehicle, and to the lap belt. The lap belt attaches to the frame or rear wheelchair tie downs.
6. The restraint system must include a lap and shoulder belt, secured directly to the floor and side or roof of the vehicle. Thread the lap and shoulder belt between the seat back and the armrest frame. **Figure 11b.**
7. All floor tie-down straps must be drawn tight in the front and the back to eliminate any forward/aft movement of the Push-Chair.
8. Restraint/tie down manufacturer's instructions must be followed precisely.

Q'Straint*

(954) 986-6665
5553 Ravenswood Road
Ft. Lauderdale, FL 33312

Sure-Lok*

(866) 787-3565
151 Industrial Prkwy.
Branchburg, NJ 08876

Unwin Safety Systems*

(44) (01935) 410920
Will House
Artillery Road
Yeovil, Somerset
BA22 2RP
U.K.

Ortho Safe Systems, Inc.*

(609) 587-3859
PO Box 9435
Trenton, NJ 08650



Figure 11a.



Figure 11b.

*Q'Straint, Sure-Lok, Unwin and Ortho Safe specialize in crash-tested & tie down systems. They are in no way associated with Bergeron Health Care or Convaid, Inc.



CAUTION: The Footstraps are not part of the LARGE MPS Push Chair Kit as tested and approved in accordance with ANSI/RESNA WC/19. Therefore you cannot use them while the MPS Push Chair Kit is being used for bus/vehicle transportation.

Wheel Locks

Locking & Unlocking

The Special Tomato™ Push-Chair comes with foot operated wheel locks.

1. To LOCK, use foot to press the forward portion of the lever until locked in a positive stop. **Figure 12.**
2. To RELEASE, use foot to push down the rear of the lever. **Figure 13.**



Figure 12.



Figure 13.

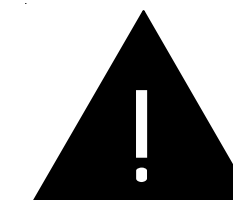
Wheel Locks

Lock Adjustment

Set wheel locks to locked position. Push chair with light pressure on the rear wheels. If wheel rotates, adjust tension by turning the adjustment nut until wheels no longer rotate while locked. **Figure 14.**



Figure 14.



CAUTION:
Wheel Lock
adjustment should
be inspected
periodically.

Anti-Shimmy

Use a wrench to tighten the stem nut. Adjust the stem nut clockwise until the shimmy disappears. **Figure 15.**



Figure 15.